

## **SCRUTINY UPDATE**

Scrutiny Recommendation and Executive Decision	Target Implementation Date	Responsibilities	Implemented?	Service or Performance Improvement Measurable outcomes
Recommendation One  Haringey should have a single gateway to guide small business to the services they require.	Jan 2005	Haringey 4 Business led by LBH Economic Regeneration	V	1. Formation of Haringey 4 Business – a business alliance between Haringey Council and key business support agencies in the borough. The members have agreed to work collaboratively and without competition; work to the best interests of the borough and customers; work to deliver high quality services to businesses. The core group consists of Haringey Council, HBDA, TGEC, KIS, NLCC, and BL4L. This group has been successful in attracting
	Oct 2006	Haringey Corporate Business Partnership led by Economic Regeneration		money as a consortium for both start up and growth businesses in Haringey.  2. Corporate Business partnership aims to improve the Council's offer to businesses through better accessibility, quality and an enhanced range of services. A well regarded but unsuccessful Local Enterprise Growth Bid was submitted in December 2006 which had at its core the creation of an Enterprise Centre at Tottenham Hale. We will continue to
	Nov 2005	Economic Regeneration	٨	look at other ways of funding the LEGI proposals.  3. The Haringey website has been updated and the business content has been refreshed; the links are now smoother and better referenced. There has also been additional new content on the business pages in line with the national standard BVPI 157. We are reviewing the content on a quarterly basis.
Recommendation Two Ensure that action is taken to encourage an				North London Chamber of Commerce (NLCC)

increase in membership and strengthening of the Chamber of Commerce.	March 2006	North London Chamber of Commerce, Economic Regeneration	√	has received NRF funding for this activity. 150 Haringey businesses are now members of NLCC.  2. The Chamber has been able to facilitate a number of meetings aimed at business engagement, consultation and networking events. Much of this has been focussed around the development of Tottenham Hale.  3. Chamber is one of key members of Haringey 4 Business.  4. Increased activity generated by NRF funding has enabled the Chamber to successfully bid for ERDF funds for the Innovation Valley project. They are now bidding to the LDA for funding for the Industrial Estates. This project will provide a resource for a full-time outreach worker on the industrial estates in and around Tottenham Hale.
Recommendation Three Ensure that gaps in support to market sectors are addressed by Haringey's business support organisations	March 2007  March 2006  March 2007	Economic Regeneration, Haringey City Growth Board, North London Business.		1. Haringey City Growth Strategy (HCGS) identified 4 key clusters. Collage Arts are the main provider of comprehensive business support to the creative sector. They are running a £6million programme, Creative London North. This support ranges from mentoring schemes for start-ups, through to sector specific legal and financial advice to grow existing business, business planning and supply chain network info.  2. HCG successfully attracted £220k of LDA funding to develop business support to the ICT and Food and drink networks.  3. London Apparel Resource Centre has secured some £900k of LDA/ ERDF funding to provide support to the clothing sector.
Recommendation Four  Ensure that the planning regime in Haringey recognise the need to maintain a satisfactory supply of business premise in the borough.  Recommendation Five  Take steps to increase the supply of quality business accommodation from its existing estate. There should be a priority on providing accommodation for medium-sized businesses.	Dec 2006	LBH Planning Dept, Economic Regeneration, Neighbourhood Management  Neighbourhood Management, Economic Regeneration		Planning, ER and NM working together to achieve this through monthly Regeneration Stream Board meetings.  1. Neighbourhood Management secured funding for a £5.16 million programme of capital works in December 2004 'Urban Centres for City Growth' (UCCG). The programme comprises of eight projects that are being delivered by five partner organisations drawing from a range of funds including European Regional Development Fund

	Dec 2006			(ERDF), New Deal for Communities (NDC), Haringey council and English Heritage. The ERDF provides £1.7 m of the total programme.  Programme was approved in Jan 2005 and delivery of individual projects will be completed by Dec 2007. The programme focuses on providing new and improved business space for SMEs, additional managed workspace in the east of the borough as well as improving shop fronts in key shopping areas. It will improve Tottenham High Road, Seven Sisters Road, and Park Loan enhancing the image of the area and retaining business.  2. Further funding was secured LDA and ERDF to redevelop 3 light industrial units on the Rangemoor Road Estate for use as managed workspace. This project will provide 450 square metres of office space targeted at creative industry start up business.
Recommendation Six				
Take steps to improve amenity of retail areas in the borough, especially in improving waste removal services.	Sept 2005	Town Centre managers, LBH Environment Waste Disposal	V	Introduction of Enforcement Officers into commercial areas across the borough has resulted in a greater take up of trade waste contracts.
Recommendation Seven				
Consideration should be given to setting up of Business Improvement Districts for Wood Green and Tottenham High Road	March 2006	Economic Regeneration, Town Centre Managers		Feasibility study of running BID in Wood Green funded by LDA from 2004 – March 2006. Paper presenting options given to CEMB Oct 2005. Officers instructed to continue work with study due to the fact that market conditions are unfavourable at present time and to give time to consider results of the Wood Green Spatial Plan.
Recommendation Eight				
Ensure that the Neighbourhood Management Service explore all opportunities for providing fuller funding for shop front improvement programmes in Town Centres.		Neighbourhood Management		Neighbourhood Management will aim to preserve the history of Bruce Grove with help from a £1 million grant from the Heritage Lottery Fund (HLF). The award will provide funding for the Bruce Grove Core Centre, Townscape Heritage Initiative project will see this part of Tottenham by bringing groups of buildings back into viable economic use and restoring their historic features. The scheme forms a part of the wider

				Tottenham High Road Stra
Recommendation Nine				revitalising this key part of team has taken a proactive the process, design and we with the freeholders. Sho available for Bruce Grove, High Road, Park Lane, Se Hornsey High Road.
Take steps to increase the promotion of its success in public procurement targeted at the small business to further increase its effectiveness.	March 2005	LBH Procurement, Economic Regeneration, Haringey 4 Business, North London Ltd.	<b>√</b>	1. LBH commissioned by Service to run SME Procucomplementary to the Training Trade Local delivered supbusinesses that boosted to the public sector. The Saimed to make practical a within Haringey Council the better engagement with Supply chains to be opened Programmes finished Mar
	March 2007	HBDA and pan London business support partners		2. On going support being Procurement Developmen a 3 year pan London prog create opportunities for SN contracts offered by public within London. Main Benebusinesses.  3. Also available is Supplications.
Recommendation Ton	March 2007	London Development Agency		package of activities that e exploit the commercial op by the public and private s London.
Recommendation Ten  Continuation of the work of HEBP to foster self employment and entrepreneurship in the borough.		HEBP, Economic Regeneration, Education		<ol> <li>HEBP is working with sto deliver a range of prograged 14 to 19.</li> <li>Evidence remains of loaspiration amongst young Enterprise is a key theme proposal. HEBP and particommissioned to work on programmes aimed at bot primary students.</li> </ol>
Recommendation Eleven				
Ensure the work of the Council in economic regeneration and business support is boosted to		Economic Regeneration, North London Strategic Alliance, North		Officers have participal regional and sub regional

strategy which is aimed at of the borough. The tive and project manages working in partnership nop front funding is e, parts of Tottenham Seven Sisters, and

- by Small Business curement Pilot which is rade Local initiative. upport to local their capacity to supply e SME Procurement pilot and cultural changes that are required to allow SMEs allowing council ned to them. larch 2005.
- ng delivered by ent Programme (PDP) is ogramme that seeks to SMEs to access the olic and statutory bodies eneficiaries are BME
- ply London a free t enable businesses to pportunities presented sector supply chain in
- schools in the borough grammes to students
- low ambition and ng people. Youth ne of Haringey's LEGI artners will be on innovative enterprise oth secondary and
- pated in a number of al forums with the result

enable officers to secure benefits from more effective engagement, especially at the London regional level, but also nationally and internationally.		London Ltd., London Development Agency	that a substantial amount of funding has been secured for business development. Inward Investment agency North London Business.
			3. Haringey 4 Business to work with pan London Information Diagnostic and Brokerage (IDB) which is currently delivered by Business Link for London and SERCO. This is a brokerage for enterprise support agencies for start up and micro businesses
Recommendation Twelve	March 0007	Francis Brancis Hitari	4. Example Boundary that have been added
Provide additional help by way of improved access to funding access to funding, the provision of grants for new and existing businesses covering the entire borough, and help to encourage a business culture in the borough.	March 2007	Economic Regeneration, Urban Futures, Business Link 4 London	1. Economic Regeneration has been working with partners across the ULV to secure both LDA Single Programme and ERDF for the provision of business support. The ULV Business Umbrella managed by Urban Futures incorporates a number of programmes delivered by partners and includes support to start ups, established businesses, e-business, inward investment, social enterprise support. It also includes the development of the Business lounge at Wood Green Library. This programme brings in some £1.2 million to the region for business support.
Recommendation Thirteen			
Consider joint venture possibility with key partners to promote and encourage a business culture in the borough.	Dec 2005	Economic Regeneration, Haringey City Growth Board	1. LEGI has been developed following extensive consultation with partners, the business community, voluntary and community sector. It included a survey of 500 businesses in the borough. It builds on the work carried out through the Haringey City Growth Strategy. If successful it aims to deliver a programme that is a joint venture with key partners and businesses to bring a 21 <sup>st</sup> century approach to business.
Recommendation Fourteen			
Approaching the London Development Agency to see what support might be available in increasing the supply of commercial properties.	Jan 2006	Economic Regeneration, Planning, London Development Agency	ER have been working with the London Development Agency to both strengthen the existing City Growth Board and develop an updated implementation plan which includes as one of its key priorities the supply of good quality managed workspace.
Recommendation Fifteen	Dec 2005	Foonemie Bosensustieus Believ seit	In the next there has been a leady of many last.
Economic Regeneration to report back to Scrutiny Panel with monitoring information		Economic Regeneration, Policy and Partnerships	In the past there has been a lack of meaningful indicators that can be sued to measure business

			performance. ER has identified a number of indicators that will be used in the future including standard local economic indicators on a quarterly basis from sources such as Office of National Statistics. The London Annual Business Survey can provide an up weighted sample of 500 Haringey businesses. ER plans to commission a Haringey Local Entrepreneurial Monitor which will include new surveys of local entrepreneurial activity, ambitions and attitudes, with an emphasis on youth enterprise derived from the well established Global Enterprise Monitor.
Recommendation Sixteen			
Economic Regeneration produce an action plan for the implementation of the recommendations contained in this report.	May 2004 March 2006	Economic Regeneration, Haringey City Growth Board	The Haringey City Growth Action Plan has been responsible for directing the implementation of the recommendations contained in this report. Haringey Local Area Agreement which will be implemented April 2007 contains indicators developed through LEGI proposal for monitoring of business and enterprise.

Last updated 29/7/05