

## SCRUTINY UPDATE

Scrutiny Recommendation and Executive Decision	Target Implementation Date	Responsibilities	Implemented?	Service or Performance Improvement Measurable outcomes
<p><b>Recommendation One</b></p> <p>Haringey should have a single gateway to guide small business to the services they require.</p>	Jan 2005	Haringey 4 Business led by LBH Economic Regeneration	√	<p>1. Formation of Haringey 4 Business – a business alliance between Haringey Council and key business support agencies in the borough. The members have agreed to work collaboratively and without competition; work to the best interests of the borough and customers; work to deliver high quality services to businesses. The core group consists of Haringey Council, HBDA, TGEC, KIS, NLCC, and BL4L. This group has been successful in attracting money as a consortium for both start up and growth businesses in Haringey.</p> <p>2. Corporate Business partnership aims to improve the Council's offer to businesses through better accessibility, quality and an enhanced range of services. A well regarded but unsuccessful Local Enterprise Growth Bid was submitted in December 2006 which had at its core the creation of an Enterprise Centre at Tottenham Hale. We will continue to look at other ways of funding the LEGI proposals.</p> <p>3. The Haringey website has been updated and the business content has been refreshed; the links are now smoother and better referenced. There has also been additional new content on the business pages in line with the national standard BVPI 157. We are reviewing the content on a quarterly basis.</p>
	Oct 2006	Haringey Corporate Business Partnership led by Economic Regeneration		
	Nov 2005	Economic Regeneration	√	
<p><b>Recommendation Two</b></p> <p>Ensure that action is taken to encourage an</p>				<p>1. North London Chamber of Commerce (NLCC)</p>



				(ERDF), New Deal for Communities (NDC), Haringey council and English Heritage. The ERDF provides £1.7 m of the total programme.  Programme was approved in Jan 2005 and delivery of individual projects will be completed by Dec 2007. The programme focuses on providing new and improved business space for SMEs, additional managed workspace in the east of the borough as well as improving shop fronts in key shopping areas. It will improve Tottenham High Road, Seven Sisters Road, and Park Loan enhancing the image of the area and retaining business. 2. Further funding was secured LDA and ERDF to redevelop 3 light industrial units on the Rangemoor Road Estate for use as managed workspace. This project will provide 450 square metres of office space targeted at creative industry start up business.
<b>Recommendation Six</b> Take steps to improve amenity of retail areas in the borough, especially in improving waste removal services.	Dec 2006			
<b>Recommendation Seven</b> Consideration should be given to setting up of Business Improvement Districts for Wood Green and Tottenham High Road	Sept 2005	Town Centre managers, LBH Environment Waste Disposal	√	Introduction of Enforcement Officers into commercial areas across the borough has resulted in a greater take up of trade waste contracts.
<b>Recommendation Eight</b> Ensure that the Neighbourhood Management Service explore all opportunities for providing fuller funding for shop front improvement programmes in Town Centres.	March 2006	Economic Regeneration, Town Centre Managers		Feasibility study of running BID in Wood Green funded by LDA from 2004 – March 2006. Paper presenting options given to CEMB Oct 2005. Officers instructed to continue work with study due to the fact that market conditions are unfavourable at present time and to give time to consider results of the Wood Green Spatial Plan.
		Neighbourhood Management		Neighbourhood Management will aim to preserve the history of Bruce Grove with help from a £1 million grant from the Heritage Lottery Fund (HLF). The award will provide funding for the Bruce Grove Core Centre, Townscape Heritage Initiative project will see this part of Tottenham by bringing groups of buildings back into viable economic use and restoring their historic features. The scheme forms a part of the wider

**Recommendation Nine**

Take steps to increase the promotion of its success in public procurement targeted at the small business to further increase its effectiveness.

March 2005

LBH Procurement, Economic Regeneration, Haringey 4 Business, North London Ltd.

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Tottenham High Road Strategy which is aimed at revitalising this key part of the borough. The team has taken a proactive and project manages the process, design and working in partnership with the freeholders. Shop front funding is available for Bruce Grove, parts of Tottenham High Road, Park Lane, Seven Sisters, and Hornsey High Road.

1. LBH commissioned by Small Business Service to run SME Procurement Pilot which is complementary to the Trade Local initiative. Trade Local delivered support to local businesses that boosted their capacity to supply to the public sector. The SME Procurement pilot aimed to make practical and cultural changes within Haringey Council that are required to allow better engagement with SMEs allowing council supply chains to be opened to them. Programmes finished March 2005.
2. On going support being delivered by Procurement Development Programme (PDP) is a 3 year pan London programme that seeks to create opportunities for SMEs to access the contracts offered by public and statutory bodies within London. Main Beneficiaries are BME businesses.
3. Also available is Supply London – a free package of activities that enable businesses to exploit the commercial opportunities presented by the public and private sector supply chain in London.

March 2007

HBDA and pan London business support partners

March 2007

London Development Agency

**Recommendation Ten**

Continuation of the work of HEBP to foster self employment and entrepreneurship in the borough.

HEBP, Economic Regeneration, Education

1. HEBP is working with schools in the borough to deliver a range of programmes to students aged 14 to 19.
2. Evidence remains of low ambition and aspiration amongst young people. Youth Enterprise is a key theme of Haringey's LEGI proposal. HEBP and partners will be commissioned to work on innovative enterprise programmes aimed at both secondary and primary students.

**Recommendation Eleven**

Ensure the work of the Council in economic regeneration and business support is boosted to

Economic Regeneration, North London Strategic Alliance, North

1. Officers have participated in a number of regional and sub regional forums with the result

<p>enable officers to secure benefits from more effective engagement, especially at the London regional level, but also nationally and internationally.</p>		<p>London Ltd., London Development Agency</p>	<p>that a substantial amount of funding has been secured for business development. Inward Investment agency North London Business.</p>
<p><b>Recommendation Twelve</b> Provide additional help by way of improved access to funding access to funding, the provision of grants for new and existing businesses covering the entire borough, and help to encourage a business culture in the borough.</p>	<p>March 2007</p>	<p>Economic Regeneration, Urban Futures, Business Link 4 London</p>	<p>3. Haringey 4 Business to work with pan London Information Diagnostic and Brokerage (IDB) which is currently delivered by Business Link for London and SERCO. This is a brokerage for enterprise support agencies for start up and micro businesses</p> <p>1. Economic Regeneration has been working with partners across the ULV to secure both LDA Single Programme and ERDF for the provision of business support. The ULV Business Umbrella managed by Urban Futures incorporates a number of programmes delivered by partners and includes support to start ups, established businesses, e-business, inward investment, social enterprise support. It also includes the development of the Business lounge at Wood Green Library. This programme brings in some £1.2 million to the region for business support.</p>
<p><b>Recommendation Thirteen</b> Consider joint venture possibility with key partners to promote and encourage a business culture in the borough.</p>	<p>Dec 2005</p>	<p>Economic Regeneration, Haringey City Growth Board</p>	<p>1. LEGI has been developed following extensive consultation with partners, the business community, voluntary and community sector. It included a survey of 500 businesses in the borough. It builds on the work carried out through the Haringey City Growth Strategy. If successful it aims to deliver a programme that is a joint venture with key partners and businesses to bring a 21<sup>st</sup> century approach to business.</p>
<p><b>Recommendation Fourteen</b> Approaching the London Development Agency to see what support might be available in increasing the supply of commercial properties.</p>	<p>Jan 2006</p>	<p>Economic Regeneration, Planning, London Development Agency</p>	<p>ER have been working with the London Development Agency to both strengthen the existing City Growth Board and develop an updated implementation plan which includes as one of its key priorities the supply of good quality managed workspace.</p>
<p><b>Recommendation Fifteen</b> Economic Regeneration to report back to Scrutiny Panel with monitoring information</p>	<p>Dec 2005</p>	<p>Economic Regeneration, Policy and Partnerships</p>	<p>In the past there has been a lack of meaningful indicators that can be used to measure business</p>

**Recommendation Sixteen**

Economic Regeneration produce an action plan for the implementation of the recommendations contained in this report.

May 2004

March 2006

Economic Regeneration, Haringey  
City Growth Board

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performance. ER has identified a number of indicators that will be used in the future including standard local economic indicators on a quarterly basis from sources such as Office of National Statistics. The London Annual Business Survey can provide an up weighted sample of 500 Haringey businesses. ER plans to commission a Haringey Local Entrepreneurial Monitor which will include new surveys of local entrepreneurial activity, ambitions and attitudes, with an emphasis on youth enterprise derived from the well established Global Enterprise Monitor.

The Haringey City Growth Action Plan has been responsible for directing the implementation of the recommendations contained in this report. Haringey Local Area Agreement which will be implemented April 2007 contains indicators developed through LEGI proposal for monitoring of business and enterprise.

Last updated 29/7/05